

Adult Social Care Performance Report Quarter 3 2010-11

	PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Quarter 3	Predicted Year End Result	Direction of Travel	Data Quality
1	Leeds Strategic Plan - Government Agreed	NI 130	% of Social Care clients receiving self directed support aged 18+	Access & Inclusion	Quarterly %	Rise	4.9%	17.1%	30.0%	16.0%	19.6%	24.4%	30.0%	↑	No Concerns with data quality
<p>During the first 9 months of 2010/11 4,204 people were identified as being in receipt of self-directed-support or a personalised budget or direct payments. The Authority is on target to meet its national target</p>															
2	Leeds Strategic Plan - Government Agreed	NI 132	Timeliness of social care assessments (all adults)	Access & Inclusion	Quarterly %	Rise	76.0%	91.0%	90.0%	83.5%	83.9%	83.5%	83.5%	↓	Some concerns with data quality
<p>During the first three quarters of 2010/11, of 5,319 people with completed assessments, 4,443 had them completed within 28 days. Figures are lower than in 2009/10 and at this stage in the year it is unlikely that the target of 90% will now be met. The roll out of a new assessment process for Self Directed Support has impacted upon the figures as staff adapt to using new methods and the number of referrals which include safeguarding concerns continues to increase and create additional demands upon care management staff. There are indications that resource limitations have created a back log of referrals in some areas and this could have an additional impact upon the figures. An action plan has been developed and is being implemented to deal with the immediate backlog and put measures in place to avoid its reoccurrence.</p>															
3	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	83.83%	76%	81.47%	80.00%	83.00%	81.50%	↓	No concerns with data quality
<p>Q3 Performance is preliminary based on approx 90% of workbook returns. Initial PI score shows positive performance improvement from Q2.</p>															
4	Leeds Strategic Plan - Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	85.0%	86.9%	95.0%	83.7%	84.2%	86.7%	86.7%	↓	Some concerns with data quality
<p>For the first three quarters of 2010/11 2,753 out of 3,174 service users who received packages of care, were provided within 28 days. This is a slight improvement on the quarter 2 position. Figures are very close to those of 2009/10. There are indications that variations in arrangements arising from personalised services have created new challenges for recording the date of service delivery. New guidance is being issued to staff and work is ongoing to improve the quality of data.</p>															
5	National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	Access & Inclusion	Quarterly %	Rise	91.9%	78.8%	85.0%	85.7%	87.8%	88.3%	88.3%	↑	No Concerns with data quality
<p>During the first three quarters of 2010/11 on 121 of the 137 occasions where people were discharged from a hospital setting for intermediate care the person was living in their own home three months subsequent to discharge.</p>															
6	National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	13.9%	24.2%	27.2%	22.7%	24.6%	23.6%	23.6%	↓	No Concerns with data quality
<p>For April-December 2010 there were 1755 carers who received a carers specific service or information and advice. Extrapolating this for the year and adding on those carers whose clients receive a respite placement gives an expected number of 3386 carers receiving support in the year. A training programme is being developed for improving the quality and quantity of carers assessments, based on user experience.</p>															

Adult Social Care Performance Report Quarter 3 2010-11

	PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Quarter 3	Predicted Year End Result	Direction of Travel	Data Quality
7	National Indicator	NI 145	Adults with learning disabilities in settled accommodation	Learning & Disabilities	Quarterly %	Rise	18.2%	58.7%	70.0%	9.4%	21.6%	33.9%	58.7%	↔	No Concerns with data quality
<p>During the first three quarters of 2010/11 548 of the 628 people aged 18-64 with a learning disability who had a review where their accommodation was documented were deemed to be living in a stable placement. This equates to approximately 33.9% of service users. We would anticipate that the rate of service users reviewed will increase in the later part of the year, and the predicted year end result reflects this. The denominator for this indicator is the total number of learning disability users aged 18-64, including those who have not had a review. This is currently anticipated to be 1617 by the year end. There will be a new operating model in the Learning Disability Assessment and Care Management service commencing April 2011 following the implementation of the 5 to 3 project and there will be a dedicated reviewing function which will systematically review all clients on an annual basis who do not require active care management. This is expected to improve performance on this indicator.</p>															
8	National Indicator	NI 146	Adults with learning disabilities in employment	Learning & Disabilities	Quarterly %	Rise	2.4%	5.4%	5.4%	1.2%	2.5%	3.7%	5.4%	↔	No Concerns with data quality
<p>During the first three quarters of 2010/11 59 of the 653 people aged 18-64 with learning disabilities who were reviewed and had their employment status checked were found to be in paid employment. It is anticipated that performance will increase on this indicator throughout the year as a greater proportion of reviews are due to take place in the final quarter. Leeds expected performance is just outside the top quartile of our comparators and roughly mid way up the list of all English authorities (based on 2009/10 figures). An employment strategy is in place with an implementation plan to support the stimulation of the independent sector with regards to employment options and we are targeting those coming through transitions so with the full implementation of the Leeds Transitions Service young people will be automatically encouraged into employment on the basis of their Person Centred Plan as opposed to being referred to services.</p>															
9	National Indicator	NI 131	Delayed transfers of care	PCT	Quarterly Number	Fall	5.2	4.4	Not Set	6.5	6.7	6.7	6.7	↓	No Concerns with data quality
<p>The figures represent an average of 41.4 delayed discharges per week during the year, an increase of 0.3 on Quarter 2. A national comparison shows Leeds to have consistently lower rates than the national average and better than most core cities on this indicator.</p>															
10	Local Indicator	COM 6B	The number of safeguarding cases completed	Access and inclusion	Quarterly Number	Rise	1,310	1,964	1,900	479	1,029	1,741	2,320	↑	No Concerns with data quality
<p>The number of safeguarding cases completed remains high but is fewer than the number of referrals because the complex nature of some of the cases means that they can sometimes take a considerable period to complete. However, between quarters 2 & 3 the number of completed cases has caught up somewhat with the number of referrals (2074 at the end of December)</p>															
11	Local Indicator	COM 8	The % of safeguarding referrals which have led to a safeguarding investigation	Access and Inclusion	Quarterly %	Rise	43.0%	39.3%	Not Set	18.8%	27.2%	33.0%	33.4%	N/A	No Concerns with data quality
<p>The proportion of safeguarding referrals leading to a safeguarding investigation has dropped from the previous financial year but increased from Quarter 2. This is because we are now better able to identify when an investigation has occurred and recording of investigations has improved.</p>															

Adult Social Care Performance Report Quarter 3 2010-11

	PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Quarter 3	Predicted Year End Result	Direction of Travel	Data Quality
12	Local Indicator	AVA 7	Of those safeguarding referrals that resulted in an investigation, the % of those occasions where the safeguarding concern was substantiated.	Access and Inclusion	Quarterly %	N/A	54.1%	54.1%	Not Set	77.0%	66.3%	64.0%	64.0%	N.A.	No Concerns with data
<p>During the first three quarters of 2010/11 there were 511 completed safeguarding investigations. Of these, 235 were substantiated and 91 were partially substantiated. Of the remainder 77 were not substantiated, 80 proved inconclusive and 27 had an unspecified outcome.</p>															
13	Local Indicator	AVA 1	The proportion of referrals to adult safeguarding services which are repeat referrals	Access and Inclusion	Quarterly %	Fall	Not Set	Not Set	Not Set	3.8%	8.2%	11.6%	15.5%	N/A	No Concerns with data
<p>During the first three quarters of 2010/11 there were 689 investigated referrals, of which 80 related to people who had a previous investigated referral in 2010/11. Current trends suggest that the % of repeat referrals increases by roughly 3.9% per quarter, giving an estimated year end figure of 15.5%. Note that the indicator only looks at repeat referrals within the current financial year, therefore it is very likely that each quarter's figure will be higher than the last, dropping down again during the first quarter of each year.</p>															
14	Local Indicator	2DPO14	The average length of waiting times (weeks) for minor adaptations from assessment until work beginning.	Access and Inclusion	Quarterly Number of weeks	Fall	1.7	1.7	1.5	1.79	1.88	1.8	1.8	↓	No Concerns with data
<p>The figure is based on 2085 occasions where minor adaptations were installed. For 2009/10 the national average for this indicator was 1.8 week and for Leeds comparators it was 1.7 weeks. (Note that the inclusion of additional data has resulted in Qtr 1 & 2 figures being recalculated from previous reports)</p>															
15	Local Indicator	2DPO15	The average length of waiting times (weeks) for major adaptations from assessment until work beginning.	Access and Inclusion	Quarterly Number	Fall	19.6	19.6	18.0	14.4	15.1	18.2	18.2	↑	No Concerns with data
<p>There has been a fall in performance compared to quarter 2. It is likely that this is due to the closing down in October of one of the external suppliers responsible for installing adaptations. However, Leeds is still performing above both the national and comparator average on this indicator (in 2009/10 these were 23.1 weeks and 22.7 weeks respectively). Figures are based on 1825 installations. (Note that the inclusion of additional data has resulted in Qtr 1 & 2 figures being recalculated from previous reports)</p>															